



CYBER TECH DYNAMIC

Automating IT & Amplifying Efficiency

Company

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Core Competencies

We are a service disabled veteran owned small business that provides IT solutions & managed IT services to small, medium & large organizations. We specialize in robotic process automation (RPA), intelligent automation (IA), artificial intelligence (Ai), networking, wireless, systems administration, cyber security, cloud solutions, data management, software development, software resell, IT cost reduction, budgeting, IT consulting & business process automation.

We always start with an initial business process understanding for each of our customers whether public or private. Discover ways of reducing overall cost by re-defining business process workflows, finding the lowest prices, providing the best trained workforce which empowers our customers to achieve quicker success. We are people driven. We train and guide our customers' understanding of any new technology that we implement. We will provide the best outcomes for our public and private customers.

IT Solutions

- Robotic Process Automation (RPA) using UiPath, Appian, Blue Prism, Automation Anywhere
- Intelligent Automation (IA) using UiPath
- Artificial Intelligence & Machine Learning (PyTorch, GPT, Transformers, Neural Nets, Deep Learning, Computer Vision, OCR, Natural Language Processing (NLP), Keras, NumPY, Scikit Learn)
- Application Development (Agile, C#, C++, Rust, Python, JAVA, Ruby, Java Script, COBOL)
- Data & Analytics (Oracle, MSSQL, Postgres, Hadoop, MongoDB, SQLite, Kafka, NiFi, Spark, Tableau)
- Web Services (Sharepoint, .NET, SSL, HTTPS), 508 Compliance, Web Testing Automation
- Cloud Infrastructure (Amazon AWS, Microsoft Azure, Google Cloud)
- Backup & Disaster Recovery (DR COOP, DSIM, Enterprise Backup, OneDrive)



IT Services

- ❑ RPA DME, RPA O&M, Process Mining, RPA Platform
- ❑ Network Hardware refresh, Network maintenance, IT Lifecycle Management, Network Testing
- ❑ Microsoft Domain, User Management, Windows Server, Exchange, Sharepoint
- ❑ Data Center, Ethernet Cabling, Wireless Access
- ❑ Firewall, Router, Switch, Encryptors, FOSM, Routing Protocols, ACLs
- ❑ Value Added Software Reseller, Hardware Reseller, IT products
- ❑ Change/Move and Network Design
- ❑ Site Survey, Visio, CAD & documentation
- ❑ Microsoft O365, Exchange, Teams
- ❑ Redhat, Debian, Unix server OS support
- ❑ Help Desk & End User Support Services (Tier 0 - 4)

Cyber Security

- ❑ Cloud, Web, Application & File Security
- ❑ Policy Compliance, Risk Management (RMF)
- ❑ Source Control, Industrial Control Systems (ICS), Supervisory Control and Data Acquisition (SCADA)
- ❑ Single Sign On, Multi Factor Authentication
- ❑ Penetration Testing & Red Teaming
- ❑ Network Security Controls, Network Monitoring, Web Monitoring, Event Logging, Syslog
- ❑ Access Control, Federated Services, Group Policy, Firewalls

End-To-End Business Solutions

- ❑ Business Process Solutions, Business Process Automation, Strategic Planning
- ❑ Process Development, Project Management, Project Tracking, Business Analysis
- ❑ Process Design, Change Management, IT Service Management

Key Differentiators

Our company is run by proven experts in Federal Government contracting. We hire the best and train the best IT workforce with a focus on people first. Our team is trained on the latest IT vendor technologies, leadership, FAR, contracting, emotional intelligence, team building & communication. We are committed to the continued growth of our team, customers & service to our country.

- ❑ Strong Federal IT, DoD & private industry experience
- ❑ Minimum of 5 years in IT experience for each new hire
- ❑ We have saved an average of 15% for our customers
- ❑ IT Service Management, Technology Certifications in Cisco, CompTIA, UiPath, Microsoft, Amazon, Blue Prism, Appian, CISSP
- ❑ Rapid Recruiting & Hiring Capability
- ❑ High Rate of success, Proven strength in recruiting, ability to meet surge demands
- ❑ Invested in employee growth, drive innovation with our AI research lab
- ❑ User Training pre and post deployment, constant contact with customers, mission driven